

Roadside Assistance Price List 2019



Get smart, get SNAP

The costs below represent accident damage caused that does not exceed the policy excess or whereby the client wishes to not claim direct and cover the costs internally. If a client wishes to claim direct with the insurer all rates will be agreed with the insurer with no cost at all to the client.

ACCIDENT MANAGEMENT

| Description | Price |
|---|------------------------|
| Repair Management | FREE |
| Labour Rates | £38.00 <i>per hour</i> |
| Engineering Desktop <i>(Desk engineer audits and agrees repair method to enhance cost savings)</i> | £30.00 |
| Engineering Physical - LCV | £75.00 |
| Engineering Physical - HGV <i>(Attendance of an engineer to the vehicle location to agree costs for the repair directly due to damage extent being out of scope of the Desktop Engineer)</i> | £125.00 |
| Cancellation Fee <i>(Client cancels the repair following the estimate creation)</i> | £35.00 |
| Total Loss Fee <i>(Applied for the estimate creation and on site assistance of the salvage for 21 days prior to daily storage charges incurring at £15.00 per day until removed from site)</i> | £100.00 |

- All rates above are exclusive of VAT, which will be charged at the prevailing rate.

Recovery prices on next page



SNAP RECOVERY PRICES

| Description | Price |
|--|---------------------------|
| VEHICLES 3 TONNE GVW & UNDER | |
| Roadside Assistance & Recovery <i>(Including 30 minutes at the scene)</i> | £69.00 |
| Recovery Mileage <i>(From vehicle location to destination times two)</i> | £1.35 per mile |
| Additional Time | £20.00 per 30 mins |
| Storage | £25.00 per day |
| Winching | £39.00 per 30 mins |
| VEHICLES OVER 3 TONNE GVW | |
| Call out fee <i>(£30.00 between 18:00 and 08:00 weekdays, weekends and bank holidays)</i> | FREE |
| Service Van & Fitter | £49.00 per hour |
| <u>Recovery*</u> | |
| 3.5 ton to 7.49 ton GVW | £50.00 per hour |
| 7.5 ton to 18 ton GVW | £75.00 per hour |
| 18.1 ton to 44 ton GVW | £85.00 per hour |
| Heavy Winching | £49.00 per 30 mins |
| Storage | £35.00 per day |
| SPECIALIST CHARGES | |
| Low Loader <i>(Landoll traveling axle, low approach specialist low loader trailer or similar)</i> | £125.00 per hour |
| <u>Rotator/Crane</u> | |
| Traveling | £150.00 per hour |
| Operating | £250.00 per hour |
| Additional Person | £45.00 per hour |

*Recovery times are calculated from when the recovery vehicle leaves base until the time it returns to base.
- All rates above are exclusive of VAT, which will be charged at the prevailing rate.

