

# Roadside Assistance Price List 2020



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The costs below represent accident damage caused that does not exceed the policy excess or whereby the client wishes to not claim direct and cover the costs internally. If a client wishes to claim direct with the insurer all rates will be agreed with the insurer with no cost at all to the client.

## ACCIDENT MANAGEMENT

Description	Price
Repair Management	FREE
Labour Rates	£38.00 <i>per hour</i>
Engineering Desktop <i>(Desk engineer audits and agrees repair method to enhance cost savings)</i>	£30.00
Engineering Physical - LCV	£75.00
Engineering Physical - HGV <i>(Attendance of an engineer to the vehicle location to agree costs for the repair directly due to damage extent being out of scope of the Desktop Engineer)</i>	£125.00
Cancellation Fee <i>(Client cancels the repair following the estimate creation)</i>	£35.00
Total Loss Fee <i>(Applied for the estimate creation and on site assistance of the salvage for 21 days prior to daily storage charges incurring at £15.00 per day until removed from site)</i>	£100.00

- All rates above are exclusive of VAT, which will be charged at the prevailing rate.

**Recovery prices on next page**



# SNAP RECOVERY PRICES

Description	Price
<b>VEHICLES 3 TONNE GVW &amp; UNDER</b>	
Roadside Assistance & Recovery <i>(Including 30 minutes at the scene)</i>	<b>£69.00</b>
Recovery Mileage <i>(From vehicle location to destination times two)</i>	<b>£1.35 per mile</b>
Additional Time	<b>£20.00 per 30 mins</b>
Storage	<b>£25.00 per day</b>
Winching	<b>£39.00 per 30 mins</b>
<b>VEHICLES OVER 3 TONNE GVW</b>	
Call out fee <i>(£30.00 between 18:00 and 08:00 weekdays, weekends and bank holidays)</i>	<b>FREE</b>
Service Van & Fitter	<b>£49.00 per hour</b>
<u>Recovery*</u>	
3.5 ton to 7.49 ton GVW	<b>£50.00 per hour</b>
7.5 ton to 18 ton GVW	<b>£75.00 per hour</b>
18.1 ton to 44 ton GVW	<b>£85.00 per hour</b>
Heavy Winching	<b>£49.00 per 30 mins</b>
Storage	<b>£35.00 per day</b>
<b>SPECIALIST CHARGES</b>	
Low Loader <i>(Landoll traveling axle, low approach specialist low loader trailer or similar)</i>	<b>£125.00 per hour</b>
<u>Rotator/Crane</u>	
Traveling	<b>£150.00 per hour</b>
Operating	<b>£250.00 per hour</b>
Additional Person	<b>£45.00 per hour</b>

*\*Recovery times are calculated from when the recovery vehicle leaves base until the time it returns to base.  
- All rates above are exclusive of VAT, which will be charged at the prevailing rate.*

